

Apixio & Sigma Health Plan*

Increasing Risk Score Accuracy with HCC Identifier

Fast Facts: First Pass & Second Pass MA Chart Reviews

70,000

LIVES REVIEWED

983

NEW SUPPORTED HCC
CODES FOUND

98.5%

CODING ACCURACY

About the plan:



Large health plan in a major metro region



100K total Medicare Advantage lives

About the project:



5-week introductory coding pilot and full 1st and 2nd pass MA chart review project



EHR & PDF charts processed and coded for the full project



Launchpad for additional first-pass chart reviews for both MA and Commercial memberships in 2017

*Pseudonym

CASE STUDY

Sigma Health Plan

A Winning Pilot

Sigma Health Plan* (SHP) commissioned 5-week parallel pilots with Apixio and another vendor for a first-pass review of 200 medical charts. The Apixio team retrieved and analyzed the relevant data from Epic in under 3.5 weeks. SHP coders then completed their coding review of the charts using the HCC Identifier application, bringing the total timeline to 4.5 weeks. The other technology vendor under evaluation was unable to even extract the data within the 5-week project timeframe. The Apixio team found 600 new supported HCC codes in the charts, a strong result that pleased SHP.

Formal Project Launch

SHP used HCC Identifier to do a second pass review of charts for 63,679 MA members in SHP's employed provider practice and a first-pass review of 5,505 MA members in its independent provider network.

- A Zero Evidence Report was presented, listing previously reported HCCs from the RAPS return file that lacked sufficient evidence in the submitted encounter notes.

- Apixio worked closely with Sigma Health Plan's risk adjustment director to sync the coding guidelines with the organization's standards, and ensure adherence by experienced and rigorously assessed coders.
- 983 new HCC codes and 177 potential deletes were delivered by Apixio in under 12 weeks – a pace unattainable without technology.
- SHP audited and agreed with 98.5% of the new codes. They agreed with 72% of the potential HCC deletes, despite Apixio's handling only 70% of SHP's total MA charts.

Plans for 2017 and Beyond

In 2017, Sigma Health Plan will use the HCC Identifier service to perform first-pass retrospective chart reviews for their MA and Commercial memberships.

In 2018, they will use the HCC Identifier application to perform internal first-pass retrospective chart reviews for both membership

HCC Identifier Yields Strong ROI, High Accuracy, and Speed

- » 983 new supported HCC codes found
- » 177 unsupported HCC codes found.
- » <12 weeks total project timeline, including data acquisition and validation



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